Complaint protocol

sullus®
security systems

Please fill out the following form completely so that we can process your complaint as quickly as possible and to your satisfaction. Please do not send the goods until you have been requested to do so! Thank you very much!

order number: _____ **system number:** _____
(see security card)

order date: _____ **manufactor:** _____

delivery date: _____ **locking system:** _____

company: _____

name: _____

adress: _____ **phone:** _____

_____ **email:** _____

_____

Reason for complaint (short desciption of the problem)**:**

_____

_____

Complaint process: _____

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Required attachments:

• copy of your locking plan (only for locking system)

_____ _____

date, place **signature** *(only for communication on paper)*

We refer to our data protection regulations at https://www.sullus.com/law-and-security/privacy.

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